



# MSC IN SERBIA, MONTENEGRO & NORTH MACEDONIA

GLOBAL SHIPPING, LOCAL EXPERTISE





# WORLD LEADING SHIPPING AND LOGISTICS COMPANY

**msc.com**

Operating the largest global containerized cargo network, MSC connects your business with the world's leading independent container shipping line right from the heart of the Western Balkans. By tapping into our extensive international network, including tailored solutions in Serbia, North Macedonia, and Montenegro, your business gains access to unparalleled shipping routes and intermodal solutions. For short sea shipping services, MSC offers efficient and cost-effective transportation solutions within regional and coastal areas. Supported by our team of local experts, you can count on increased flexibility and reliability in your supply chain, contributing to reduced carbon emissions. Irrespective of your business's size or sector, MSC serves as your trusted partner a family business with traditional values delivered in a modern way.





# CONNECTING THE WESTERN BALKANS WITH THE WORLD



## LOCAL PRESENCE

Established in 2005, MSC Belgrade and MSC Skopje proudly marked its inauguration as the pioneering agencies in the region, with MSC Montenegro swiftly joining the ranks in 2007. Today, all together the agencies count around 50 employees, overseeing nearly 60,000 TEUs and 15,000 intermodal moves yearly. MSC in the Western Balkans has grown to become the number one shipping company in the region.



## DEDICATED LOCAL TEAM

Thanks to our skilled teams in intermodal transport, customer service, and documentation, MSC provides comprehensive support, ensuring seamless door-to-door solutions through all regional ports. Our operations are facilitated from our offices in Belgrade, Skopje, and Bar.



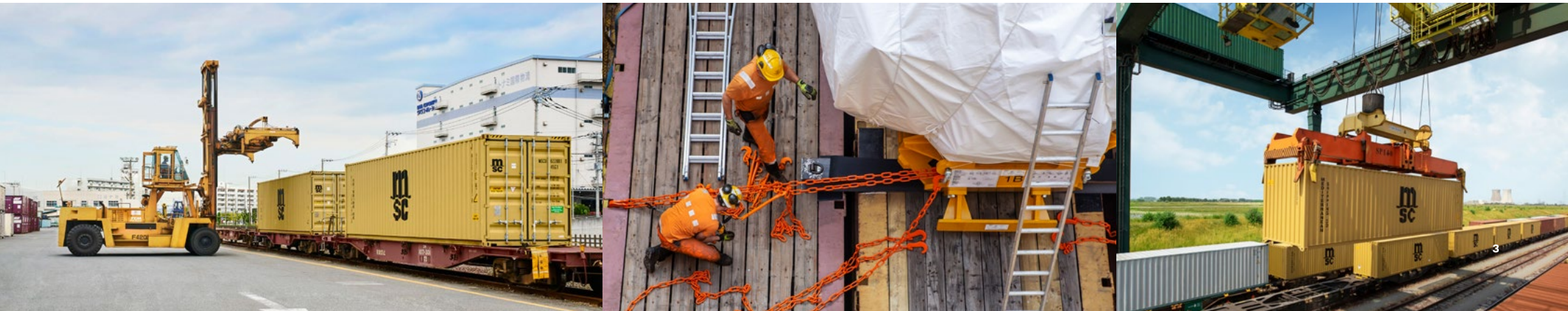
## WHY MSC?

Selecting MSC in our region opens access to 8 ports served on a weekly basis by our direct and feeder services. This connectivity is facilitated through an intermodal network that interlinks 5 terminals across the region to these ports, utilizing trucking, rail, and strategically located depots. We are proud to organize regular reefer educational workshops for our customers.

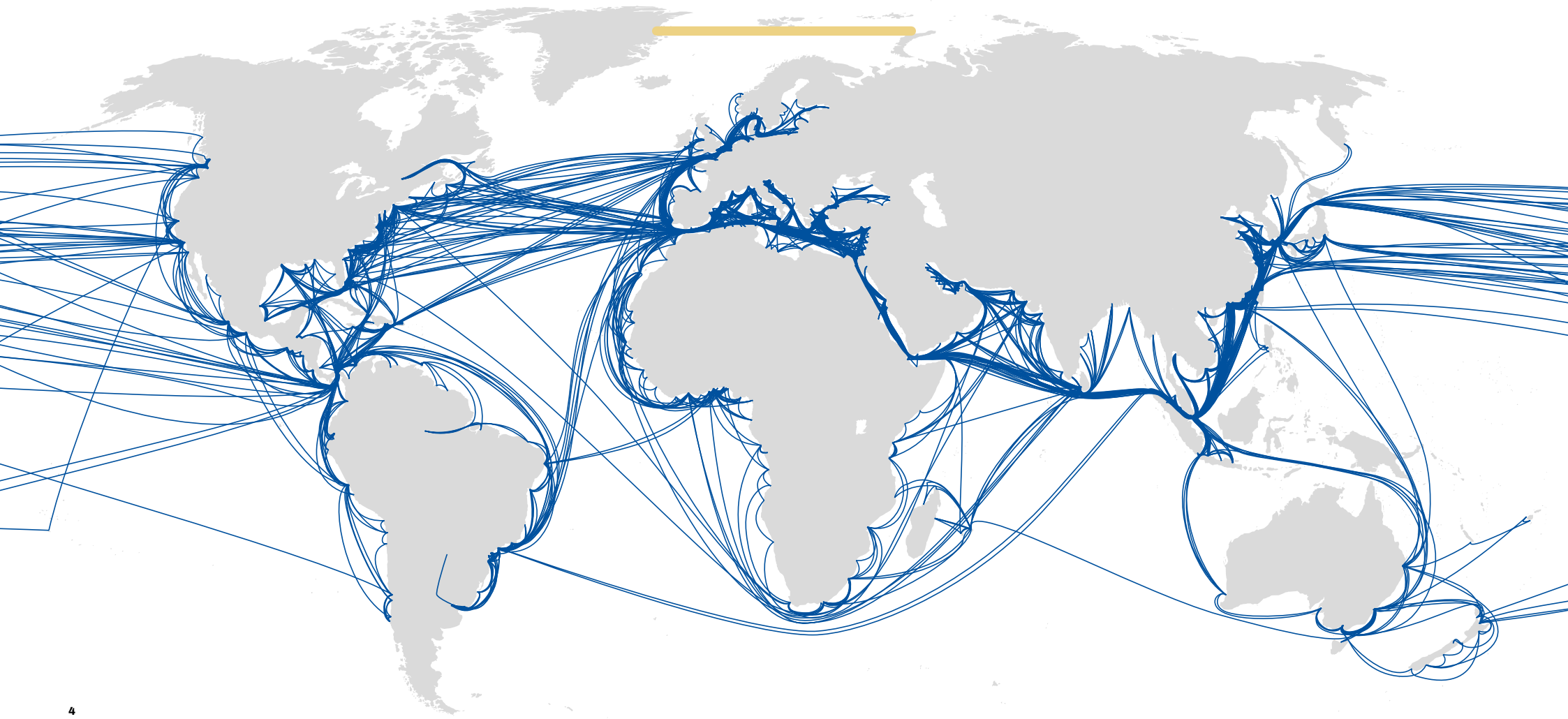


## SUSTAINABLE APPROACH

We are equally passionate about our heritage as we are about our future, which is why we promote a sustainable business model to ensure that we continue to deliver our market-leading services for our customers while protecting our planet, oceans, and future.



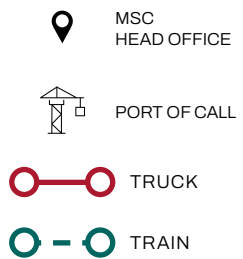
# GLOBAL SHIPPING SOLUTION



# INLAND SERBIA NETWORK



# INLAND NORTH MACEDONIA NETWORK



# INLAND MONTENEGRO NETWORK





# OUR SOLUTIONS

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## OCEAN FREIGHT

- Weekly sailings to and from 8 main regional ports connecting the Western Balkans to the global trade centers
- Reefer and Project Cargo solutions
- Import, export and cross trade global container shipping

## RAIL NETWORK

- 12+ weekly train connections linking our markets to the regional ports
- Regional coverage with expert local knowledge
- Tailor made solutions

## ROAD TRANSPORTATION

- Providing first/last mile connectivity with our own trucking solutions
- One transport chain – one information flow
- Single point of contact with quick transit times





## OUR SERVICES

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### MSC eBL

MSC eBL simplifies Bill of Lading processing with a single click, offering a secure, user-friendly platform that saves time, cuts costs, and supports sustainability goals for both customers and partners.

### CARGO COVER SOLUTIONS

MSC offers Marine Cargo Insurance (MCI) along with Extended Protection (EPR), providing comprehensive coverage for your cargo. EPR is our one-stop solution ensures quick quotes, transparent service, and claims handled within 30 working days by our dedicated team. Contact our local team for expert advice on cover solutions.

### WAREHOUSING AND CUSTOMS CLEARANCE SOLUTIONS

We provide a vast global warehouse network and a range of supply chain solutions to ensure cargo integrity from door to door. Our customs clearance services ensure seamless and transparent transportation, minimizing delays and costs.



# OUR PEOPLE, YOUR INDUSTRY EXPERTS

## A FAMILY COMPANY

As a family company we are deeply passionate about building long term relationships. Our strong family values teamed with long-term and relevant training provide you with confidence in our industry experts to find you the best solutions for your cargo.

## 24/7 SUPPORT

While our online tools are available 24/7 for booking and editing, our expert team is always ready to provide specialized insight and assistance. Our in-house teams, including reefer specialists, project cargo experts, and customs clearance officers, are dedicated to supporting you with whatever you need.

## GLOBAL CONNECTIVITY

By partnering with Serbia, North Macedonia and Montenegro, you are connected to a global shipping and logistics leader. With offices in 155 countries and nearly 830 vessels servicing over 520 ports worldwide, we ensure that no matter your cargo or specialized requirement, we'll find the optimal transportation solution for you.

**Start your journey today and talk to your local MSC representative.**

**“Our staff are the lifeblood of the company, they have commitment, passion and loyalty, which, alongside unrivalled expertise makes MSC a shipping line of the people.”**

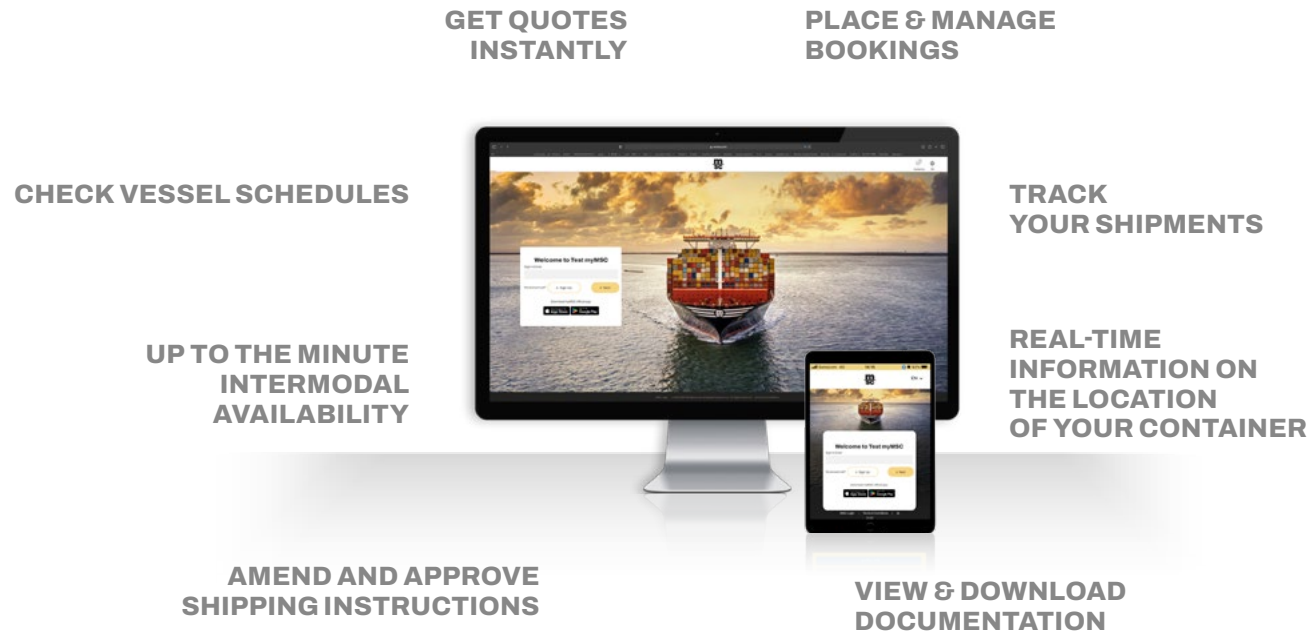
Captain Gianluigi Aponte



# **24/7 ACCESS TO YOUR FREIGHT DATA**

## **MYMSC: MANAGE EVERY STEP OF THE BOOKING PROCESS**

As pioneers of digital change, we recognise the importance of empowering you with the tools to self-serve and access the information you need, when you need it.



To learn more and find out how the range of MSC digital solutions can help you, head to our website **[msc.com/digital-solutions](https://www.msc.com/digital-solutions)**





**MOVING THE WORLD, TOGETHER.**



**[msc.com/intermodal](https://www.msc.com/intermodal)**

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