

CUSTOMER ADVISORY

Late Cancellation Penalty Charge

02nd February 2024

Dear Valued customers,

Please be advised that effective from **March 1, 2024**, a penalty charge of **50 USD/TEU** will be imposed on all bookings canceled within 7 calendar days before the estimated time of departure (ETD).

This policy is applicable to all Vietnam shipments (excluding INTRA ASIA region) and is for **origin controlled NVO/IFF accounts only**.

Best regards

MSC VIETNAM COMPANY LIMITED