

CUSTOMER ADVISORY

Introduction of Additional Services charges

22nd December 2023

Dear Valued customers,

Effective from 01st February 2024, we would like to introduce new charges applicable for additional services requested by customers as follows:

Charge name	Unit	Currency	Rate	Condition
Cross payment fee	Bill	VND	400,000	When payment is collected at Vietnam for shipment not from/to Vietnam
Certificate Issuance fee	Bill	VND	400,000	Whenever MSC issue certified document as requested by client, for example: Customer manifest amendment letter (not including Custom Fine)

Note:

- Listed charges are subject to prevailing VAT at time of invoicing.
- Effective date = service requested date.