



## MSC PORT LIST

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### EXPORT CUSTOMER SERVICE

| General Email  | Scope  | POL   | Region  | PIC  | Escalation 1                                    | Escalation 2  |
|--|--|---|---|--|---|---|
| <a href="mailto:ld012-cs.transpacific@msc.com">ld012-cs.transpacific@msc.com</a><br>(+6221 50805000) | <p><b>Customer Service Export</b><br/>Booking submission, BC release, Booking amendment, Booking cancellation, AMS/ACI.</p> <p><b>Schedule inquiry / Service routing</b><br/>Please refer to <b>MSC.COM</b>, mymsc.com</p> | ALL POL (Jakarta, Surabaya, Semarang, Belawan, Panjang, Palembang, Padang, Makassar, Batam) | USA and Canada<br>(Port List)   | <p>Audrie Samudra<br/>Dean Alfaris<br/>Kezia Frederica<br/>Orry Syah Bayu Pamungkas<br/>(+6221 50805000 EXT: 209)</p> <p><b>COD:</b><br/>Vianny Disendrea (EXT: 314)</p> <p><b>Early Pickup/Stacking, Extend Closing, VGM:</b><br/>Shanny Elisa (EXT: 316)</p> | Kiki Iman Nababan<br>(+6221 50805000 EXT: 303)  | <p>Johen Gultom<br/>johen.gultom@msc.com<br/>(+6221 50805000 EXT: 200)<br/>DID : +6221 50805030</p> |
| <a href="mailto:id012-cs.europe@msc.com">id012-cs.europe@msc.com</a><br>(+6221 50805000)             | <p><b>COD</b><br/>COD request and information</p> <p><b>Early Pick Up and Early Stacking, Extend closing</b><br/>Inquiry for early pick up in depo and early CY stacking in terminal</p>                                   |   | Europe, Mediterranean, North Africa and Red Sea   | <p>Aditya Bagus Prasetya<br/>Arthur Basana<br/>Nanda Ilham Setiawan<br/>(+6221 50805000 EXT: 205)</p> <p><b>COD:</b><br/>Vianny Disendrea (EXT: 314)</p> <p><b>Early Pickup/Stacking, Extend Closing, VGM:</b><br/>Shanny Elisa (EXT: 316)</p>                 | Andri Yoga Rinaldi<br>(+6221 50805000 EXT: 318) |   |
| <a href="mailto:id012-cs.continent@msc.com">id012-cs.continent@msc.com</a><br>(+6221 50805000)       | <p><b>VGM</b><br/>Inquiries related to VGM submission via mymsc.com or intra</p>   |   | South/East/West Africa, Latin America, Middle East, India, Pakistan, Srilanka, Intra Asia, Australia, New Zealand | <p>Novita Sriwahyuni<br/>Vania Illona<br/>Yoki Ardianto<br/>(+6221 50805000 EXT: 207)</p> <p><b>COD:</b><br/>Vianny Disendrea (EXT: 314)</p> <p><b>Early Pickup/Stacking, Extend Closing, VGM:</b><br/>Shanny Elisa (EXT: 316)</p>                             | Listya Irawati<br>(+6221 50805000 EXT: 317)     |   |
| <a href="mailto:id012-cs.mymscsupport@msc.com">id012-cs.mymscsupport@msc.com</a>                     | <p><b>myMSC</b><br/>Inquiry for myMSC registration, account activation and access for customer</p>   | All Regions   | ALL POL   | Vianny Disendrea<br>(+6221 50805000 EXT: 314)  | Annisa Hanifah<br>(+6221 50805000 EXT: 306)     |   |

### IMPORT CUSTOMER SERVICE

| General Email  | Scope                    | POL Region  | POD     | PIC   | Escalation 1  |
|--|--------------------------|-------------|---------|---|---|
| <a href="mailto:ld012-cs.import@msc.com">ld012-cs.import@msc.com</a> | Import General Inquiries | All Regions | All POD | <p>Mizaany Dhianti<br/>(+62 21 50805000 EXT: 354)<br/>mizaany.dhianty@msc.com</p> | <p>Albri Ramos<br/>(+6221 50805000 EXT : 355)<br/>albri.ramos@msc.com</p> |

**IMPORT COMMERCIAL**

| General Email                 | Scope   | POL Region        | POD                                      | PIC   | Escalation 1   | Escalation 2   | Escalation 3   |
|-------------------------------|---|-------------------|--|---|--|--|--|
| id012-mscidjktimports@msc.com | <p><b>Rate inquiry</b><br/> <b>Value-Added Services Inquiry :</b><br/>                     Intermodal, Insurance, Temporary Storage, eBL, E-Commerce, other Value-Added Services</p> <p><b>Please try MSC Instant Quote via mymsc.com for instant rate quotation.</b></p> | All other Regions | Jakarta<br>(+62 21 50805000)             | Dita Ariani (EXT: 357)<br>Mizaany Dhianti (EXT: 354)<br>Firtia Mayadah (EXT: 356) | Mizaany Dhianti<br>(+62 21 50805000 EXT: 354)<br>mizaany.dhianty@msc.com | Dita Ariani<br>(+62 21 50805000 EXT: 357)<br>dita.ariani@msc.com | Albri Ramos<br>(+6221 50805000 EXT : 355)<br>albri.ramos@msc.com |
| ID012-importsales@msc.com     |   |                   | Surabaya<br>(+62 31 99001919)            | Dewi Arumdani (EXT: 120)  |  |  |  |
|                               |   |                   | Semarang<br>(+62 24 86006000)            | Sri Widiastruti (EXT: 116)  |  |  |  |
|                               |   |                   | Belawan<br>(+62 61 4518583)              | Maya Ardani (EXT: 402)  |  |  |  |
|                               |   |                   | Panjang / Palembang<br>(+62 721 9300200) | Dedy Nurhanafiah (EXT: 200)   |  |  |  |

**EXPORT DOCUMENTATION**

| General Email  | Scope   | POL   | Region  | PIC   | Escalation 1                                | Escalation 2  |
|--|---|---|---|---|---|---|
| id012-doc.transpacific@msc.com<br>(+6221 50805000)<br>(WhatsApp: 0815 1416 3512 (Chat only)) | <p><b>Final Shipping Instruction, BL</b><br/>                     SI submission, draft BL, amendment draft BL</p> <p>*Shipping Instruction Cut-Off = 2 calendar days prior to vessel ETD at 3:00pm . Please refer to MSC website <a href="https://www.msc.com/search-schedules">https://www.msc.com/search-schedules</a></p> <p><b>Switch BL, Telex Release, Lost BL</b><br/>                     If customer request for switch BL, Telex Release or Lost BL</p> | ALL POL (Jakarta, Surabaya, Semarang, Belawan, Panjang, Palembang, Padang, Makassar, Batam. | USA and Canada  | Reza Ardiansyah<br>SyahJimmy Maslow<br>Agung Pramono<br>Jusak Marbun<br>Hasna Ardianti<br>(+6221 50805000 EXT: 217) | Ahmad Aini<br>(+6221 50805000 EXT: 460)     | Deni<br>deni.id@msc.com<br>(+6221 50805000 EXT :218)<br>DID: +6221 50805001 |
| id012-doc.europe@msc.com<br>(+6221 50805000)<br>(WhatsApp: +62 815-1416-3514 (Chat only))    |   |   | Europe, Mediterranean, North Africa and Red Sea   | Cut Maulina<br>Edo Neval<br>Siti Hasanah<br>Rifqi Adiputra<br>(+6221 50805000 EXT: 213)                             | Budi Teguh<br>(+6221 50805000 EXT: 468)     |   |
| id012-doc.continent@msc.com<br>(+6221 50805000)<br>Whatsapp: +62 815-1416-3513 (Chat only)   |   |   | South/East/West Africa, Latin America, Middle East, India, Pakistan, Srilanka, Intra Asia, Australia, New Zealand | Muhammad Ramdany<br>Zaki Jasir<br>Julfikar Ramadhan<br>Reza Hidayat<br>(+6221 50805000 EXT: 215)                    | Muhammad Najib<br>(+6221 50805000 EXT: 461) |   |

**IMPORT DOCUMENTATION**

| General Email | Scope  | Region | POD      | PIC  | Escalation 1 | Escalation 2 | Escalation 3 |
|---------------|--|--------|----------|--|--------------|--------------|--------------|
|               | <p><b>Arrival Notice (NOA)</b><br/>                     Inquiries relate to arrival notice.</p> <p><b>Shipment Status</b><br/>                     BL Status, ETA (Please refer to MSC.COM),</p> |        | Jakarta  | <p><b>General Email:</b><br/>                     id012-import.doc@msc.com</p> <p><b>Manifest/Surat Keterangan:</b><br/>                     ID012-customs.manifest@msc.com &amp; id012-import.doc@msc.com</p> <p><b>NOA/ETA/Shipment-BL Status:</b><br/>                     id012-import.doc@msc.com</p> <p><b>DO/Print BL:</b><br/>                     ID012-import.countersupport@msc.com; &amp; id012-import.doc@msc.com</p> |              |              |              |
|               |  |        | Surabaya | <p><b>General Email:</b><br/>                     id012-import.doc@msc.com</p> <p><b>DO/Print BL:</b><br/>                     ID012-import.countersupport@msc.com</p>   |              |              |              |
|               |  |        | Semarang | <p><b>General Email:</b><br/>                     id012-import.doc@msc.com</p> <p><b>DO/Print BL:</b><br/>                     ID012-import.countersupport@msc.com</p>   |              |              |              |

|  |  |             |           |   |   |   |  |
|--|--|-------------|-----------|---|---|---|--|
| <a href="mailto:id012-import.doc@msc.com">id012-import.doc@msc.com</a> | <p><b>Manifest</b><br/>Inquiries relate to import manifest, telex release status, tick console, redress.</p> <p><b>Re-print BL / Surat Keterangan Request</b><br/>inquiries of BL printing, statement letter for clearance purpose.</p> <p><b>Import DO Issuance</b><br/>inquiries of DO release, free time / DO Validity, and DO related issue.</p> | All Regions | Belawan   | <p><b>General Email:</b><br/>id012-import.doc@msc.com</p> <p><b>DO/Print BL:</b><br/>ID012-import.countersupport@msc.com</p>                                | <p><b>Achmad Asnan</b><br/>achmad.asnan@msc.com<br/>+6221-50805000 ext: 436</p> | <p><b>Thamas Filipi</b><br/>thamas.filipi@msc.com<br/>+6221-50805000 ext: 435</p> | <p><b>Deni</b><br/>deni.id@msc.com<br/>+6221-50805000 ext: 218</p> |
|  |  |             | Panjang   | <p><b>General Email:</b><br/>id012-import.doc@msc.com</p> <p><b>DO/Print BL:</b><br/>ID012-import.countersupport@msc.com</p>                                |   |   |  |
|  |  |             | Palembang | <p>suhendri@samudera.id<br/>msc.plm@samudera.id</p>   |   |   |  |
|  |  |             | Makassar  | <p>nurwahidah@sblogistik.com<br/>cs.mks@sblogistik.com<br/>aliyah.mks@sblogistik.com</p>  |   |   |  |
|  |  |             | Padang    | <p>roni.helyadi@meratusline.com<br/>cahyadi.hiunardi@meratusline.com<br/>citra.kinanty@meratusline.com<br/>purjyatro.purjyatro@meratusline.com</p>          |   |   |  |
|  |  |             | Perawang  | <p>yandra.yan@samudera.id<br/>abenk.samponi@samudera.id<br/>imnaldi@samudera.id<br/>tedi.firdaus@samudera.id<br/>suhendri@samudera.id</p>                   |   |   |  |
|  |  |             | Batam     | <p>yustisi.tarigan@samudera.id<br/>edward.takapente@samudera.id<br/>replan.mansyur@samudera.id<br/>sri.utami@samudera.id<br/>edelis.ginting@samudera.id</p> |   |   |  |

**COUNTER SUPPORT**

| General Email  | Scope  | POL & POD     | Region     | PIC  | Escalation 1  | Escalation 2   |
|--|--|---------------|------------|--|---|--|
| <a href="mailto:id012-export.countersupport@msc.com">id012-export.countersupport@msc.com</a> | BL Release<br>Certificate Request<br>Telex Release | All POL & POD | All Region | Abdul Shidiq<br>(+6221-50805000 EXT: 475)  | Syafiq Hibatullah<br>syafiq.hibatullah@msc.com<br>(+6221-50805000 EXT: 474) | Deni<br>deni.id@msc.com<br>(+6221-50805000 EXT: 218) |
| <a href="mailto:id012-import.countersupport@msc.com">id012-import.countersupport@msc.com</a> | Delivery Order Request<br>Extend DO Request        | All POL & POD | All Region | Naufal Wijaya<br>(+6221-50805000 EXT: 472) | Thamas Filipi<br>thamas.filipi@msc.com<br>(+6221-50805000 EXT: 435)         | Deni<br>deni.id@msc.com<br>(+6221-50805000 EXT: 218) |

**INVOICE**

| General Email  | Scope            | POL & POD | Region     | PIC  | Escalation 1 | Escalation 2 | Escalation 3 |
|--|------------------|-----------|------------|--|--------------|--------------|--------------|
| <a href="mailto:id012-mscidjkt.expinvoice@msc.com">id012-mscidjkt.expinvoice@msc.com</a> | Invoice issuance | Jakarta   | All Region | <p><b>Export Invoice Issuance:</b><br/>1. Anggi (+6221 50805000 Ext 393)<br/>2. Wulan (+6221 50805000 Ext 394)<br/>3. Fathan (+6221 50805000 Ext 392)</p> <p><b>Import Invoice Issuance:</b><br/>1. Dahlia (+6221 50805000 Ext 398)<br/>2. Ainun (+6221 50805000 Ext 389)<br/>3. Fathan (+6221 50805000 Ext 392)</p> |              |              |              |
| <a href="mailto:id012-mscidjkt.impinvoice@msc.com">id012-mscidjkt.impinvoice@msc.com</a> |                  | Jakarta   | All Region |  |              |              |              |

|  |                  |  |            |   |  |   |   |
|--|------------------|--|------------|---|--|---|---|
| <a href="mailto:fd012-mscidblw.invoice@msc.com">fd012-mscidblw.invoice@msc.com</a>                   | Invoice issuance | Belawan  | All Region | <b>Export Invoice Issuance:</b><br>1. Debi (+6221 50805000 Ext. 396)<br>2. Wulan (+6221 50805000 Ext. 394)<br><b>Import Invoice Issuance:</b><br>1. Novi (+6221 50805000 Ext. 391)<br>2. Dahlia (+6221 50805000 Ext. 398)   | fita.kamsahamita@msc.com<br>(+62 21 50805000 Ext. 395) | frederick.meluk@msc.com<br>(+62 21 50805000 Ext. 397) | herryanto.tan@msc.com<br>(+62 21 50805000 Ext. 208) |
| <a href="mailto:fd012-mscidsrg.invoice@msc.com">fd012-mscidsrg.invoice@msc.com</a>                   | Invoice issuance | Semarang   | All Region | <b>Export &amp; Import Invoice Issuance:</b><br>1. Wulan (+6221 50805000 Ext. 394)<br>2. Debi (+6221 50805000 Ext. 396)   |  |   |   |
| <a href="mailto:fd012-mscidsub.invoice@msc.com">fd012-mscidsub.invoice@msc.com</a>                   | Invoice issuance | Surabaya   | All Region | <b>Export &amp; Import Invoice Issuance:</b><br>1. Ainun (+6221 50805000 Ext. 389)<br>2. Novi (+6221 50805000 Ext. 391)   |  |   |   |
| <a href="mailto:fd012-mscidpnj.invoice@msc.com">fd012-mscidpnj.invoice@msc.com</a>                   | Invoice issuance | Panjang  | All Region | <b>Export &amp; Import Invoice Issuance:</b><br>1. Fathan (+6221 50805000 Ext 392)<br>2. Novi (+6221 50805000 Ext 391)  |  |   |   |
| <a href="mailto:fd012-mscidpmg.invoice@msc.com">fd012-mscidpmg.invoice@msc.com</a>                   | Invoice issuance | Palembang  | All Region | <b>Export &amp; Import Invoice Issuance:</b><br>Novi (+6221 50805000 Ext 391)   |  |   |   |
| <a href="mailto:fd012-mscidoutports.invoice@msc.com">fd012-mscidoutports.invoice@msc.com</a>         | Invoice issuance | Perawang<br>Padang<br>Makassar<br>Batam<br>Jambi | All Region | <b>Perawang (Export/Import) Invoice Issuance:</b><br>Rahmi (+6221 50805000 Ext. 401)<br><b>Padang &amp; Makassar (Export/Import) Invoice Issuance:</b><br>Fathan (+6221 50805000 Ext 392)<br><b>Batam Export &amp; Import Invoice Issuance:</b><br>Anggi (+6221 50805000 Ext. 393)<br><b>Jambi (Export / Import ) Invoice Issuance</b><br>Rahmi (+6221 50805000 Ext. 401) |  |   |   |
| <a href="mailto:fd012-mscidiktelsewhere.invoice@msc.com">fd012-mscidiktelsewhere.invoice@msc.com</a> | Invoice issuance | Elsewhere  | All Region | <b>Invoice Issuance &amp; Verification Payment:</b><br>Wulan (+6221 50805000 Ext. 394)  |  |   |   |

**VERIFICATION PAYMENT AND ACCOUNT RECEIVABLE (AR) OUTSTANDING FOLLOW UP (CREDIT CUSTOMER)**

| General Email  | Scope  | POL & POD     | Region     | PIC  | Escalation 1  | Escalation 2  | Escalation 3  |
|--|--|---------------|------------|--|---|---|---|
| <a href="mailto:fd012-ar.credit@msc.com">fd012-ar.credit@msc.com</a> | Verification Payment Export & Import, AR Outstanding Follow Up | All POL & POD | All Region | <b>Invoice Dispute (Credit Customer):</b><br>1. Andina (+6221 50805000 Ext. 399)<br>2. Topari (+6221 50805000 Ext. 402)<br>3. Lorenzo(+6221 50805000 Ext. 400) | andina.khairunnisa@msc.com<br>(+62 21 50805000 Ext 399) | frederick.meluk@msc.com<br>(+62 21 50805000 Ext. 397) | herryanto.tan@msc.com<br>(+62 21 50805000 Ext. 208) |

**VERIFICATION PAYMENT AND ACCOUNT RECEIVABLE (AR) OUTSTANDING FOLLOW UP (NON-CREDIT CUSTOMER)**

| General Email  | Scope                                | POL & POD | Region     | PIC   | Escalation 1                                      | Escalation 2  | Escalation 3  |
|--|--------------------------------------|-----------|------------|---|---|---|---|
| <a href="mailto:fd012-jkt.fincountersupport@msc.com">fd012-jkt.fincountersupport@msc.com</a> | Verification Payment Export & Import | Jakarta   | All Region | 1. Eviyanti (+6221 50805000 Ext.477)<br>2. Safitri (+6221 50805000 Ext. 415)                                  | siti.rohyani@msc.com<br>(+62 21 50805000 Ext 412) | frederick.meluk@msc.com<br>(+62 21 50805000 Ext. 397) | herryanto.tan@msc.com<br>(+62 21 50805000 Ext. 208) |
|  | AR Outstanding Follow Up             |           |            | 1. Diva (+6221 50805000 Ext. 416)<br>2. Yani (+6221 50805000 Ext. 412)  |   |   |   |
| <a href="mailto:fd012-sub.fincountersupport@msc.com">fd012-sub.fincountersupport@msc.com</a> | Verification Payment Export & Import | Surabaya  | All Region | 1. Mieko (+6221 50805000 Ext. 414)<br>2. Diva (+6221 50805000 Ext. 416)<br>3. Rozi (+62 31 99001919 Ext. 114) |   |   |   |
|  | AR Outstanding Follow Up             |           |            | 1. Diva (+6221 50805000 Ext. 416)<br>2. Yani (+6221 50805000 Ext. 412)  |   |   |   |
| <a href="mailto:fd012-srg.fincountersupport@msc.com">fd012-srg.fincountersupport@msc.com</a> | Verification Payment Export & Import | Semarang  | All Region | 1. Anton (+6224 86006000 Ext.200)<br>2. Diva (+6221 50805000 Ext. 416)  |   |   |   |
|  | AR Outstanding Follow Up             |           |            | 1. Diva (+6221 50805000 Ext. 416)<br>2. Yani (+6221 50805000 Ext. 412)  |   |   |   |
| <a href="mailto:fd012-pnj.fincountersupport@msc.com">fd012-pnj.fincountersupport@msc.com</a> | Verification Payment Export & Import | Panjang   | All Region | 1. Yesi (+62 7219300200 Ext 200)<br>2. Mieko (+6221 50805000 Ext. 414)  |   |   |   |
|  | AR Outstanding Follow Up             |           |            | 1. Diva (+6221 50805000 Ext. 416)<br>2. Yani (+6221 50805000 Ext. 412)  |   |   |   |
| <a href="mailto:fd012-blw.fincountersupport@msc.com">fd012-blw.fincountersupport@msc.com</a> | Verification Payment Export & Import | Belawan   | All Region | 1. Yuni (+6261 4518583 Ext. 504)<br>2. Mieko (+6221 50805000 Ext. 414)  |   |   |   |
|  | AR Outstanding Follow Up             |           |            | 1. Diva (+6221 50805000 Ext. 416)<br>2. Yani (+6221 50805000 Ext. 412)  |   |   |   |

|  |                                      |         |            |                                    |  |  |
|--|--------------------------------------|---------|------------|------------------------------------|--|--|
| <a href="mailto:ld012-outport.fincountersupport@msc.com">ld012-outport.fincountersupport@msc.com</a> | Verification Payment Export & Import | Outport | All Region | 1. Mieko (+6221 50805000 Ext. 414) |  |  |
|  | AR Outstanding Follow Up             |         |            | 2. Diva (+6221 50805000 Ext. 416)  |  |  |

**REFUND**

| General Email  | Scope               | POL & POD     | Region     | PIC   | Escalation 1  |
|--|---------------------|---------------|------------|---|---|
| <a href="mailto:ld012.finance.refund@msc.com">ld012.finance.refund@msc.com</a> | Refund Deposit      | All POL & POD | All Region | novita.susilorini@msc.com<br>(+6221 50805000 EXT. 408)  | muhammad.firdaus@msc.com<br>(+6221 50805000 EXT. 404) |
|  | Refund Over Payment | All POL & POD | All Region | safitri.lubis@msc.com (+6221 50805000 EXT. 415)<br>eviyanti.simanjuntak@msc.com (+6221 50805000 EXT. 477) | frederick.meluk@msc.com<br>(+6221 50805000 EXT. 397)  |

**TAX**

| General Email  | Scope              | POL     | Region     | PIC  | Escalation 1                                     | Escalation 2                                  |
|--|--------------------|---------|------------|--|--|---|
| <a href="mailto:ld012.faktur.pajak@msc.com">ld012.faktur.pajak@msc.com</a> | Tax or VAT Invoice | ALL POL | All Region | firjatillah.azari@msc.com<br>(+6221 50805000 EXT. 413) | henly.purba@msc.com<br>(+6221 50805000 EXT. 411) | maria.id@msc.com<br>(+6221 50805000 EXT. 206) |

**CLAIMS**

| General Email  | Scope | POL & POD     | Regions     | PIC  | Escalation 1                                |
|--|-------|---------------|-------------|--|---|
| <a href="mailto:ldn-claims@msc.com">ldn-claims@msc.com</a> | Claim | All POL & POD | All Regions | Rafi Permana<br>(+62 21 50805000 EXT: 419) | Hanna Tazkiya<br>(+62 21 50805000 EXT: 210) |

**LOGISTIC & INTERMODAL**

| General Email  | Scope                                      | POL      | Region      | PIC   | Escalation 1                                  | Escalation 2                               |
|--|--|----------|-------------|---|---|--|
| <a href="mailto:id012-id.logistics@msc.com">id012-id.logistics@msc.com</a>       | Container inventory, Depot, Droff off, Etc | ALL POL  |             | Dewa Dinata<br>dewa.dinata@msc.com<br>(+62 2150805000 EXT: 449)           |   |  |
|  |  | Jakarta  |             | Dewa Dinata<br>dewa.dinata@msc.com<br>(+62 2150805000 EXT: 449)           |   |  |
|  |  | Surabaya |             | Galuh Nifar<br>galuh.nifar@msc.com<br>(+62 3199001919 EXT: 124)           |   |  |
|  |  | Semarang |             | Sunarno<br>sunarno.id@msc.com<br>(+62 247617676 EXT: 127)                 |   |  |
|  |  | Belawan  |             | Syafrizal<br>syafrizal.id@msc.com<br>(+62 614518583 EXT: 601)             |   |  |
|  |  | Panjang  |             | Eka Rini<br>eka.rini@msc.com<br>(+62 7219300200 EXT: 103)                 |   |  |
| <a href="mailto:id012-id.logsolutions@msc.com">id012-id.logsolutions@msc.com</a> | Intermodal, Proliner                       | ALL POL  | All Regions | Raihan Jannathan<br>raihan.jannathan@msc.com<br>(+62 2150805000 EXT: 445) | Olaf Narahawarin<br>(+62 2150805000 EXT: 447) | Fitra Nugraha<br>(+62 2150805000 EXT: 216) |
|  |  | Jakarta  |             | Raihan Jannathan<br>raihan.jannathan@msc.com<br>(+62 2150805000 EXT: 445) |   |  |
|  |  | Surabaya |             | Galuh Nifar<br>galuh.nifar@msc.com<br>(+62 3199001919 EXT: 124)           |   |  |
|  |  | Semarang |             | Sunarno<br>sunarno.id@msc.com<br>(+62 247617676 EXT: 127)                 |   |  |
|  |  | Belawan  |             | Syafrizal<br>syafrizal.id@msc.com<br>(+62 614518583 EXT: 601)             |   |  |

|  |   |         |  |   |  |
|--|---|---------|--|---|--|
|  |   | Panjang |  |   |  |
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| <a href="mailto:id012-id.mnr@msc.com">id012-id.mnr@msc.com</a> | Container repair, Recovery                | ALL POL |  | Sri Yasmin<br>sri.yasmin@msc.com<br>(+62 2150805000 EXT: 446)           |  |
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