

COOKIE POLICY

Information about our use of cookies

This is a website operated by MSC Air Cargo Air Cargo SA (hereinafter “MSC Air Cargo Air Cargo,” “we,” “our,” or “us”). MSC Air Cargo is registered in Switzerland at 12-14 Chemin Rieu 1208, Geneva.

MSC Air Cargo is committed to protecting your privacy. This Cookie Policy accounts for the Cookies used via the <https://www.mscaircargo.com/> (hereinafter “Website”).

Our Website uses cookies to distinguish you from other visitors of our Website. This helps us to provide you with a good experience when you browse our Website.

WHAT ARE COOKIES?

Cookies are small text files assigned to your browser to collect internet log on and visitor tracking information (including IP address, browsing history, and geolocation data, where and as allowed by applicable law).

Cookies helps us track your use and provide the best possible user experience by allowing us to know how to improve our Website. We also may use cookies to provide you with information on our services that may be of interest to you, where and as allowed by law.

Cookies can be identified as “*persistent*” or “*session*”, and “*first-party*” or “*third-party*”. Our Website notifies you when you are receiving cookies, giving you the choice to accept them or not.

THE COOKIES WE USE

We use cookies that are strictly necessary for the correct functioning of our Website. These cookies are always activated and do not require your consent.

We also use cookies that are still reasonably necessary or important, but they are non-essential and, therefore, require your consent.

For these cookies (i.e., performance, targeting, functional & analytic cookies), we request your consent (by the “accept all cookies” button in our cookie banner or through our cookies settings or your browser cookie settings) before placing them on your device.

More specifically, this Website uses the following types of cookies, as listed below:

1. STRICTLY NECESSARY COOKIES

These cookies are necessary for the website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in, or filling in forms. You can set your browser to block or alert you about these cookies, but some parts of the Website may consequently not work. These cookies do not store any personally identifiable information.

Name	Domain	Purpose	Expiry	More Information
ak_bmsc	.mscaircargo.com	Supports website security and bot-management controls.	1 day	Akamai
AKA_A2	.mscaircargo.com	Supports content delivery, acceleration and reliable website operation.	1 day	Akamai
ASP.NET_SessionId	www.mscaircargo.com	Maintains the user session while navigating the website.	Session	Microsoft ASP.NET
ASP.NET_SessionId	www.msc.com	Maintains the user session while navigating the website.	Session	Microsoft ASP.NET
OptanonAlertBoxClosed	.www.mscaircargo.com	Records that the cookie notice has been displayed or closed, so it is not repeatedly shown.	1 year	OneTrust
OptanonConsent	.www.mscaircargo.com	Stores cookie-consent choices and preference settings.	1 year	OneTrust
rtFa	.msc.com	Supports authentication and routing for Microsoft SharePoint services.	5 days	Microsoft ASP.NET
SIMI	.msc.com	Supports sign-in and session-related functionality on Microsoft services.	5 days	Microsoft ASP.NET

2. PERFORMANCE COOKIES

These cookies allow us to count visits and traffic sources so we can measure and improve the performance of our Website. They help us to know which pages are the most and least popular and see how visitors move around the Website. All information these cookies collect is aggregated and therefore anonymous. If you do not allow these cookies we will not know when you have visited our Website and we will not be able to monitor its performance.

Name	Domain	Purpose	Expiry	More Information
None identified	N/A	No separate performance cookie was identified in the supplied browser-cookie capture.	N/A	N/A

3. TARGETING COOKIES

These cookies may be set through our Website by our advertising partners. They may be used by those companies to build a profile of your interests and show you relevant adverts on other sites. They do not store directly personal information but are based on uniquely identifying your browser and internet device. If you do not allow these cookies, you will experience less targeted advertising.

Name	Domain	Purpose	Expiry	More Information
ANONCHK	.c.clarity.ms	Indicates whether the Microsoft user identifier is transferred to an advertising identifier.	1 day	Microsoft ASP.NET
MR	.c.clarity.ms	Indicates whether the Microsoft user identifier should be refreshed.	1 day	Microsoft ASP.NET
MUID	.clarity.ms	Identifies unique browsers on Microsoft domains for advertising, analytics and operational purposes.	1 year	Microsoft ASP.NET
SM	.c.clarity.ms	Synchronizes the Microsoft user identifier across Microsoft domains.	Session	Microsoft ASP.NET

4. FUNCTIONAL COOKIES

These cookies enable the Website to provide enhanced functionality and personalization. They may be set by us or by third party providers whose services we have added to our pages. If you do not allow these cookies, then some or all of these services may not function properly.

Name	Domain	Purpose	Expiry	More Information
aircargo#lang	www.mscaircargo.com	Stores the user's selected website language.	Session	MSC Air Cargo Air Cargo
aircargo#lang	www.msc.com	Stores the user's selected website language.	Session	MSC Air Cargo Air Cargo

5. ANALYTIC COOKIES

This Website uses Google Analytics, a web analytics service provided by Google. Google Analytics uses “cookies”, which are text files placed on your computer, to help the Website analyze how visitors use the Website.

For more details on Google Analytics and on how Google processes your data, please visit Google's [Privacy policy](#).

To opt out of being tracked by Google Analytics across all websites visit <https://tools.google.com/dlpage/gaoptout> (compatible with Chrome, Internet Explorer 8–11, Safari, Firefox and Opera)

Name	Domain	Purpose	Expiry	More Information
_clk	.mscaircargo.com	Persists the Microsoft Clarity user identifier and preferences for the website.	1 year	Microsoft ASP.NET
_clsk	.mscaircargo.com	Connects multiple page views into a single Microsoft Clarity session recording.	1 day	Microsoft ASP.NET
_ga	.mscaircargo.com	Distinguishes users for Google Analytics measurement.	1 year	Google Analytics
_ga_70NZ1SWTN2	.mscaircargo.com	Persists session state for the relevant Google Analytics 4 property.	1 year	Google Analytics
SC_ANALYTICS_GLOBAL_COOKIE	www.msc.com	Recognizes repeat visits and supports Sitecore website analytics.	1 year	Sitecore Analytics
SC_ANALYTICS_GLOBAL_COOKIE	www.mscaircargo.com	Recognizes repeat visits and supports Sitecore website analytics.	1 year	Sitecore Analytics

COOKIE STORAGE

Data concerning Website visitors will not be stored for a longer period than the above-mentioned expiry period for each cookie type. Moreover, no information coming from our Website will ever be either communicated or disseminated to unspecified recipients.

HOW DO I CHANGE MY COOKIES SETTINGS?

If you agree with MSC Air Cargo's cookies policy click ACCEPT on the banner or pop-up that appears when you enter our Website.

Should your cookie preferences change at a later stage, and you wish to withdraw your consent to any non-essential cookies, you will need to modify your preferences in the cookies settings or delete, block or disable cookies via your web browser settings.

Please note that disabling or blocking some or all of the categories of cookies will affect the functionality of our Website and may impact your access and experience with our Website. Additionally, your cookies preferences are limited to this Website only and not to other third-party owned websites. For more information on cookies used by those websites, please refer to their specific privacy notice or cookies policy.

Please note, it is possible that, at times, these links and descriptions may not correspond to the latest version published by the developer of each web browser, however here are some instructions to assist you should you decide to change your cookie preferences:

BROWSER	STEPS TO DISABLE COOKIES
 Google Chrome	Open Chrome on your computer. Go to the top right and click More. Click More tools Clear browsing data. At the top, choose a time range. To clear all data, select All periods. Check the boxes next to "Cookies and other site data" and "Cached files and images". Click Clear data.
 Microsoft Edge 10 or earlier version	Go to "Tools" in the menu bar, which should open, and click on "Internet Options". Click on the "Privacy" tab at the top. Go to "Settings" and move the slider up to the "Block all Cookies" button.
 Microsoft Edge 11	Go to "Tools" in the menu bar, which should open, and click on "Internet Options". Click on the "Privacy" tab at the top. Go to "Settings" and then "Advanced" to allow or block first-party and third-party cookies or if you prefer to be prompted.
 Firefox	Click the Menu button and select Options. Select the Privacy and Security panel and go to the Cookies and Site Data section. Click Manage data.... The Manage Cookies and Site Data window will open. In the Search for websites: field, type the name of the website whose cookies you want to delete. The cookies that match your search will be displayed. To delete all cookies and site storage data, click Delete All. To delete selected items, select an entry and click Delete Selected. Click Save changes. A confirmation window titled Delete cookies and site data will open: click OK.

 Safari	Go to the Safari menu, click "About" to determine which version of Safari you are using. In the Safari menu, click on "Preferences". Once in the Safari preferences window, click on "Privacy". Set preferences to accept cookies next to "Block Cookies".
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For more information on cookies you can also visit: <https://www.aboutcookies.org/>, <https://allaboutcookies.org/>, which contains general information about cookies and comprehensive information on how to modify the cookie settings on a wide variety of web browsers along with information on how to delete cookies from your computer.

Additional Information

This Cookies Policy may be modified whenever there are changes to the configuration and/or use of the Website. In order to maintain maximum transparency with you, MSC Air Cargo will always keep the updated version published on our Website stating the date of update at the bottom of this page.

If you notice any unidentified cookie or you would like more information on cookies installed through our Website, you may contact our Data Protection team at the following email address: CH001-data.protection@msc.com

Cookie policy last updated in August 2026